### Reporting Code Violations

Code violations can now be reported online to help citizens and the City of Dunwoody staff connect more quickly and efficiently. When a request is submitted, an automated email is sent to city personnel. The request will then be evaluated and can be turned into a Code Enforcement case, if necessary. The status of the request can be updated by city staff and viewed by the individual who submitted the request.

# There are two ways to submit requests:

- 1. Go to: dunwoodyga.gov/codeviolation
- or download the mobile app "iWorQ Service Request" and use the Agency Code of Dunwoody.

You will be prompted to create a login using your email address or you can log in using your Facebook or Google account.

You will be able to access all previous requests you have submitted.

Please visit www.dunwoodyga.gov for more information.





#### **Contact Information:**

James Lemoine 678.382.6807 james.lemoine@dunwoodyga.gov

Delali Tsaku 678.382.6813 delali.tsaku@dunwoodyga.gov

Compliance Hotline 678.382.6890 compliance@dunwoodyga.gov



Disclaimer: This is not the full ordinance and should not be read as such.

## DUNWOODY GA Quick Reference Guide to Frequently Asked Questions

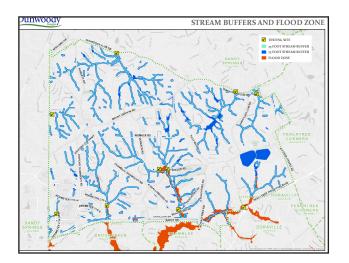
#### **BUILDING PERMITS**

#### When is a building permit required?

Most renovations and repairs require a city building permit. If the property is enlarged, altered, repaired, demolished or requires work on any utility — plumbing, electric or HVAC— contact Dunwoody's Community Development department at 678-382-6700. Development coordinators can provide all of the information required for compliance of projects conducted within the City of Dunwoody and State of Georgia.

#### TREE CUTTING

The City of Dunwoody recently passed an ordinance to help protect the city's stream buffers. If you are considering removing a tree on your property and have a stream, lake or river in close proximity, contact Code Enforcement to see if your project will require a tree removal permit.



#### TREE AND LAWN DEBRIS

DeKalb County Sanitation will remove yard debris that is properly prepared. Tree limbs must be trimmed of leaves and branches, bundled and tied, and be no more than 4 feet long. Grass clippings, leaves, twigs, shrubbery, vines, etc., should be in biodegradable paper bags or in durable containers with two handles. All other yard debris will require a scheduled special pick-up and, in some cases, a fee. Call DeKalb County Sanitation at 404-294-2900.

#### **FIREWORKS**

The use of Fireworks are permitted by the state of Georgia between the hours of 10 a.m. and 9 p.m. with the following exceptions.

- **January 1** 12 midnight 1 a.m.
- Last Saturday and Sunday of May 10 a.m.- 11:59 p.m.
- July 3 and July 4 10 a.m. 11:59 p.m.
- First Monday in September 10 a.m. 11:59 p.m.
- **December 31** 10 a.m. 11:59 p.m.

#### **NOISE ORDINANCE**

Construction or repair and landscape contractors must abide by the following hours of allowed work within the City of Dunwoody.

- Monday Friday 7:30 a.m. 8:30 p.m.
- **Saturdays** 8 a.m. 8:30 p.m.

Work by such contractors are prohibited on Sundays and the following holidays:

- New Years Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving
- Christmas

#### **TEMPORARY SIGNS**

All temporary signage is prohibited from the City of Dunwoody right-of-ways. Signs within the City of Dunwoody right-of-way will be collected and disposed of. As a general rule, place all signage at least 10 feet from curb or behind utility poles if poles are greater than 10 feet from the curb. Temporary signage within residential zonings are required to be less than nine square feet, each with the maximum aggregate of 18 square feet and no more than four signs per lot. Signs cannot be attached to trees, fences or utility poles. All temporary banners must be permitted prior to being affixed to a property with the exception of the Dunwoody Village Overlay where banners are prohibited. Flag banners, sign spinners, and air/gas filled signs are strictly prohibited throughout the City of Dunwoody. Please reference Code Section 20-51 for a list of all prohibited signage.

### RESIDENTIAL PARKING MANAGEMENT

All vehicles parked in residentially zoned areas are required to be parked on an impervious surface (not grass). Commercial vehicles are expressly prohibited in residential districts and RV, boats and trailers must be parked on a paved surface in a side or rear yard not within 20 feet of any property line. If your property is a corner lot, please contact Code Enforcement to discuss the parking of RVs, boats and trailers.